



# IP VOICE

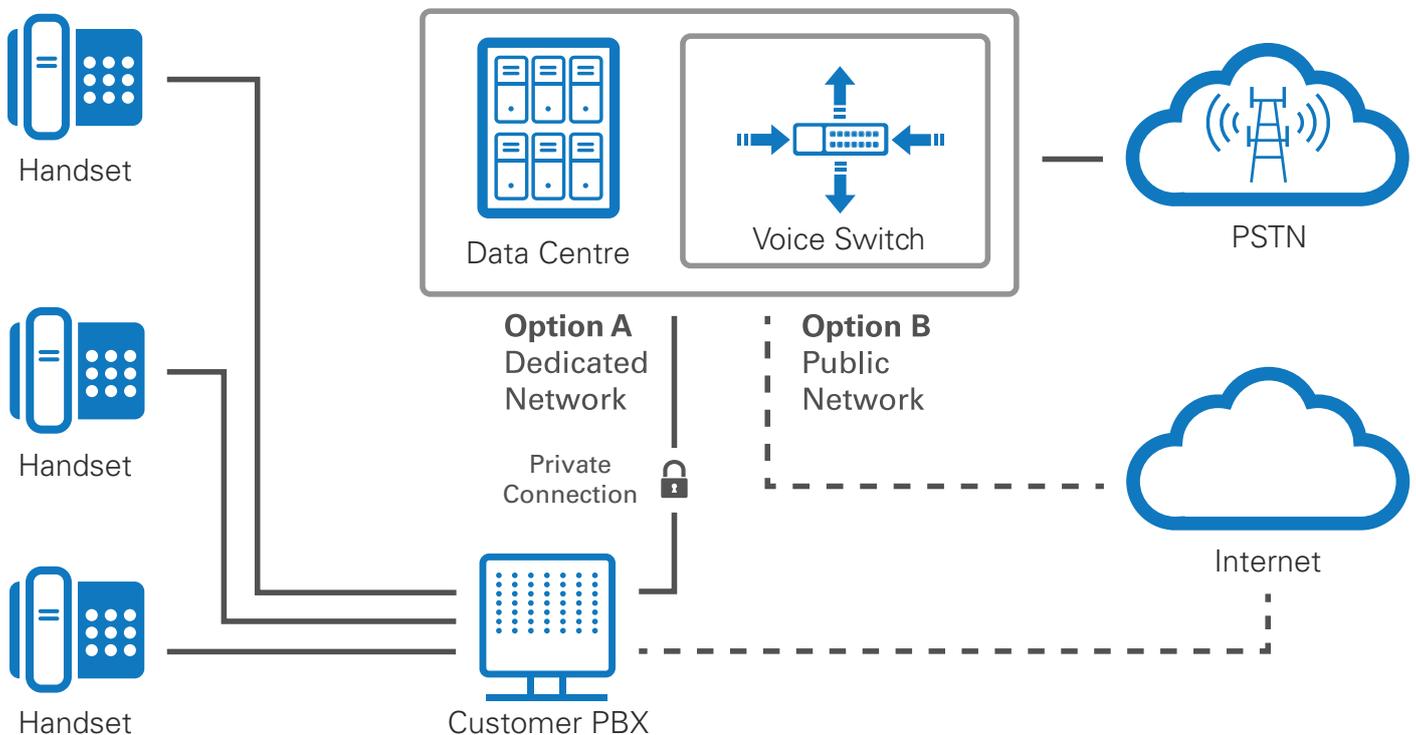
OvertheWire provides SIP based IP voice solutions that give you high quality, high availability, voice termination at a fraction of the cost of traditional telephony.

Our voice platform supports a range of client usage scenarios, from IP PBXs to Call Centre Dialers, for both inbound and outbound calling.

Customers have the option of utilising a private connection to their PBX to ensure that both the clarity and consistency of the transmissions are maintained.

## KEY FEATURES

- Qualified technical support from voice engineers
- Private connections available for network reliability
- Business grade communications
- Robust infrastructure
- HD voice capable
- Wide Range of PBX support
- Microsoft Lync support\*



Colocation



Infrastructure as a Service



Data Networks



Voice



Internet



Video



Hosted Services



Managed Services

## OUR COMPANY

Who are we? A straight talking, no-nonsense company that gets things done quickly and without fuss. We're outcomes-focused. We work to understand exactly what you need, then build a solution that works for you, rather than retro-fitting your needs to our offerings.

If you're tired of empty promises and poor service, and you'd prefer to deal with a more agile and responsive company - who's ready to listen and to give you what you actually need, then it might be time to go Over the Wire.

## ORDERING AND QUOTES

As a no-nonsense company, and as leading telecommunications experts, we understand the importance of getting things done as easily as possible. Just give our friendly sales staff a call and we will take care of the rest.

Once an order is placed we'll keep you up to date with each stage of the process so you'll know exactly when to expect service delivery.

IP Voice services can be provisioned through our online portal. Most services can be provisioned by the next working day.

## SERVICE OVERVIEW

### Voice Quality

Early VoIP adopters reported poor call quality and drop outs, often caused by Internet congestion and poor network management. We've built our system from the ground up to maintain control over the flow of voice traffic from a user's handset to the PSTN, using Quality of Service technology and our own data networks.

### Legacy PBX Support

We can provide a gateway to interface with your existing PBX so you get full call saving rates, with minimum additional investment and shorter installation time.

### Codec Support

- ▀ G.711 ALAW
- ▀ G.729 A/B
- ▀ G.722 (HD)\*  
On Request
  - G.711 ULAW
  - GSM
- ▀ T.38 Fax\*

### Interoperability

Our IP Voice services have been tried and tested with a multitude of vendors, including:

- ▀ Polycom
- ▀ Samsung
- ▀ Panasonic
- ▀ Avaya
- ▀ Cisco
- ▀ snom
- ▀ NEC
- ▀ Asterisk
- ▀ 3CX
- ▀ sipXecs
- ▀ Lifesize
- ▀ Linksys

### DTMF Types

- ▀ RFC2833
- ▀ SIP Info

### Compliant Dialing Formats

- ▀ E164(617...)
- ▀ ONSN (07...)
- ▀ +E164(+617...)

### Signaling

- ▀ SIP over TCP
- ▀ SIP over UDP

\*Supported in most cases. Applicability of support should be individually discussed with your account manager.